

HUMBOLDT SENIOR RESOURCE CENTER

Job Description

JOB TITLE: Dining Center Coordinator
DEPARTMENT: Nutrition & Activities
REPORTS TO: Director of Nutrition & Activities
FLSA STATUS: Non-Exempt/Hourly
APPROVED: February 2022

JOB SUMMARY: Responsible for Dining Center operations and activities including employees, volunteers, and food service for both the assigned Dining Center and applicable Home Delivered Meals (HDM) routes. Works with the Nutrition & Activities Director, Nutrition & Activities Supervisor, and Food Service Manager to ensure compliance with Title III and food safety regulations.

ESSENTIAL DUTIES AND RESONSIBILITIES:

1. Works with Program Managers to ensure meal service to Dining Centers, HDM, and Nutrition Contacted Services participants according to program policies and procedures.
2. Provides daily supervision of Food Service Aides and Drivers while ensuring proper food safety guidelines are followed. Assists in the hiring and training of employees. Ensures the completion of tasks, including in the absence of employees.
3. Acts as the official Dining Center host/hostess.
4. In collaboration with the Home Delivered Meals Program Coordinator, realigns the routes when necessary to eliminate the waitlist and to adjust to changing demographics.
5. Works closely with the Nutrition & Activities Social Worker to ensure needs of program participants are understood and appropriate referrals are made.
6. Completes mandated reports to Adult Protective Services, as appropriate.
7. Maintains required records for participants and completes all required reports in a timely manner.
8. Works with nutrition team to ensure that required paperwork is completed and accurate, including monthly meal service data for both congregate and HDM participants, intake forms, and driver HDM assessments.
9. Responsible for handling and documenting daily meal donations. Ensures all donations made by participants are received in a confidential manner and that bank deposits are completed according to Finance department guidelines.
10. Recruits, trains, schedules, and oversees volunteers for various positions and events in the Dining Center and kitchen, as appropriate.
11. Coordinates supportive activities, programs, and outreach under direction of the Nutrition & Activities Director.
12. Responsible for inventory, maintenance, and for keeping all equipment-related records for Dining Center equipment.

13. Responsible for reporting maintenance and equipment needs, as appropriate, to agency personnel and/or Dining Center property owners.
14. Refers seniors to appropriate resources within the organization and the community.
15. Works together with "Site Council" members to meet the goals of the Dining Center and the agency.
16. Develops and maintains effective community relations within the Dining Center service area. Builds working relationships with other senior providers, local government entities, civic and religious organizations, neighborhood associations, and local businesses, as appropriate.
17. Assists in training for Dining Center employees and educational programs for participants. Participates in meetings as requested by the Nutrition & Activities Director.
18. Serves as a back-up for all Dining Center employees and volunteers.
19. Serves as supervisor to student interns and volunteers working within the professional discipline and program area. Participates actively in their training as a guide, teacher, and mentor.
20. Other duties as assigned.

EDUCATION &/or EXPERIENCE:

1. High school diploma or GED equivalent required.
2. Minimum of one (1) year experience or education in community nutrition, social work, psychology, gerontology, management, or another related field required.
3. Minimum of one (1) year experience in a supervisory role required.
4. Associate degree in a related discipline preferred.
5. Experience working in a food service program preferred.

LICENSES OR CERTIFICATES:

1. Ability to acquire Food Handler's certification upon hire (ServSafe, National Registry of Food Safety Professionals, or other approved certification).
2. Valid California Driver's License, and personal auto liability insurance required. Must have a personal vehicle in good driving/operating condition and insured for State minimum liability requirements that can be used for the applicable job functions.

PRE-SCREENING REQUIREMENTS:

1. Requires clearance of a DOJ and FBI criminal history background check.
2. Requires Motor Vehicle Report verification.

JOB SKILLS:

1. Demonstrated interest in working with the elderly, knowledge of, and sensitivity to the needs of low income seniors.
2. Customer service experience, skills, and abilities necessary to work and communicate with diverse frail and/or elderly populations, employees, visitors, the general public.

3. Ability to interact and maintain relationships with other program stakeholders in a friendly, courteous and professional manner.
4. Ability to relate to and communicate with elderly and frail persons as well as co-workers, and to assist people who are in crisis or under extreme stress.
5. Ability to handle and prepare food in accordance with high quality food preparation, sanitation, and safety standards.
6. Ability to work as part of a team, taking initiative and responsibility, while working with minimal supervision. Good judgment, resourcefulness, flexibility, and problem-solving skills.
7. Prioritize and plan work activities using time efficiently to meet deadlines and follow up on assignments with minimal direction.
8. Ability to complete duties within an agreed upon time frame and to remain flexible to changes in daily job tasks, priorities, and/or workload.
9. Ability to maintain organization, timeliness, accuracy, thoroughness, and to monitor work for quality while performing various overlapping tasks.
10. Ability to maintain a positive attitude and balance in relationships with others in complex interpersonal situations.
11. Ability to work in a constantly changing environment with individuals of various backgrounds and abilities.
12. Demonstrates sound verbal and written communication skills to convey information effectively. Ability to communicate clearly and concisely, both written and orally, with co-workers, community members, and in presentations and/or meetings.
13. Ability to keep immediate and surrounding work area neat and organized, in a manner consistent with a professional environment.
14. Ability to be dependable, follow instructions, respond to management direction, and improve performance through feedback.
15. Ability to collect information and maintain accurate records.
16. Ability to maintain excellent attendance and punctuality records.
17. Proficiency in Microsoft Word, Excel, PowerPoint, Outlook, and relevant computer programs and software.
18. Ability to maintain confidentiality.
19. Ability to coordinate a multi-faceted program, and recruit and supervise employees.

SUPERVISORY REQUIREMENTS:

1. This position directly supervises the Dining Center's Food Service Aides and Drivers for HDM, as well as program volunteers.

PHYSICAL REQUIREMENTS:

1. Physical abilities sufficient to move between different staff work areas, communicate with co-workers and the public, operate a computer, produce reports, talk on the telephone, and travel to other agency worksites.

ANALYSIS OF PHYSICAL DEMANDS:

Key (Based on typical week): **N**=Never; **R**=Rarely (Less than 1 hour per week); **O**=Occasional (1%-33% of time); **F**=Frequent (34%-66% of time); **C**=Constant (over 66% of time)

Activity						Activity					
Frequency						Frequency					
	N	R	O	F	C		N	R	O	F	C
Lifting/Carrying						Twisting/Turning					
Under 10 lbs.				x		Reach over shoulder			x		
11-20 lbs.			x			Reach over head			x		
21-50 lbs.		x				Reach outward				x	
51-100 lbs.		x				Climb			x		
Over 100 lbs.	x					Crawl		x			
						Kneel			x		
Pushing/Pulling						Squat			x		
Under 10 lbs.				x		Sit				x	
11-20 lbs.			x			Walk-Normal Surfaces				x	
21-50 lbs.			x			Walk-Uneven Surfaces			x		
51-100 lbs.			x			Walk-Slippery Surfaces			x		
Over 100 lbs.	x					Stand				x	
Other						Driving					
Keyboard/Ten Key				x					x		
Fingering (Fine dexterity)				x							
Handling (grasping, holding)				x							
Repetitive Motion-Hands				x							
Repetitive Motion-Feet	x										

The above statements are intended to describe the general nature of work performed. They are not to be considered an exhaustive list of all job tasks performed. The agency reserves the right to change job descriptions, work hours or work sites as required by the program.

The Humboldt Senior Resource Center is a private, non-profit, multi-purpose senior center providing a continuum of social and health related services. The agency currently holds contracts with the California Department of Aging and Area One Agency on Aging.

The Humboldt Senior Resource Center is an equal opportunity employer. We will not unlawfully discriminate against qualified applicants or employees with respect to any terms or conditions of employment based on race, color, national origin, ancestry, sex, sexual orientation, age, religion, physical or mental disability, medical condition, pregnancy, breastfeeding, gender identity, marital status, citizenship status, military or veteran status, genetic information, or other basis protected by applicable Federal or State law.

Employee Signature

Date